

# QUALITY AND REGULATORY ASSURANCE ASSOCIATE

Posted on 3 februari, 2022

**Company Name** Neoss AB

**Location** Gothenburg

## Job Description

*The success of Neoss and our customers is powered by our people, a culture of teamwork, innovative solutions, global Regulatory Compliance and by continually improving the effectiveness of our Quality System as a foundation for business performance. We value safety, integrity and mutual respect, supporting our employees, communities and customers, complying with all applicable laws and regulations.*

*Are you committed to handling complaints for medical devices? Do you want to make a difference in the quality of life for dental implant patients? Then, you are welcome to join us as our new Quality and Regulatory Assurance Associate.*

## The key responsibilities of the role

- Handling the Complaints process, register complaints, coordinate activities, and complete actions in the Complaints process
- Managing the product label process including revision handling
- Managing the Global quality training process and records including training programs for new employees
- Co-ordinate training related to employees in sales
- Improve the work process around complaints, labels, and training by actively supporting set-up of new systems
- Article creation and control in regulatory databases, for example Eudamed and GUIDID

## Your background

We value professional experience from working in the QA field. You enjoy working close with QA Team members and contributing in a wide range of activities. You have a higher technical degree and/or professional experience from the medical device industry. Knowledge in ISO 13485 and/or ISO 9001. A background from working in the medical device or pharmaceutical industry is ideal but not mandatory. It is important that you are fluent in English.

## What we can offer

Neoss has a strong commitment to our customers and patients. Regulatory and Quality assurance forms a key part of the organization reflecting in all areas in which Neoss® operates. Your colleagues are all highly skilled professionals with a profound industry knowledge, and we are proud to recognize our employee's contributions to the success of the business, many of whom are celebrating over 10 years of service. It is this combination of dedication and attitude that sparks the ability to be innovative and develop products to improve the treatment of patients the world over. You will join a truly international company with high ambitions for growth and future career options.

### **To apply**

We are looking forward to receiving your application in English, as soon as possible or at the latest on the **20<sup>th</sup> of February**. For more information about Neoss, the role and to apply, please contact Ann Rütt, Moveup Consulting AB, at (0)733 44 09 00.

CV and Cover should be sent by e-mail to: [ann.rutt@moveup.se](mailto:ann.rutt@moveup.se)

### **We look forward to hearing from you!**

*By submitting your application, you also give your consent to storing your personal information, including CV & Cover letter, and that we own the right to share this information with third parties (our client). You can withdraw the consent at any time.*

### **Om företag**

**Neoss®** was founded in 2000, with the objective of "Advancing the Science of Dental Implant Treatment", by Fredrik Engman, Neoss Chief Technology Officer, and Professor Neil Meredith. Convinced that existing implant systems were too complex, their idea was to create a much simpler and more rationalized solution. Through persistent effort and close collaborations, they created a high-quality, optimized implant system. With a limited number of components, the Neoss Implant System has unique design features and a host of excellent advantages for everyone. Leading the market with ingenuity and integrity, we strive to set new standards. In developing smart treatment solutions and working closely with each practice, Neoss makes the complex less complicated. We call that Intelligent Simplicity.

*Since its foundation, Neoss continues to innovate and invest in research and product development: designing, manufacturing and globally selling products of the highest quality which offer market-leading functionality. Neoss implants are manufactured in Sweden. [www.neoss.se](http://www.neoss.se)*

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