

# FIELD SERVICE ENGINEER

*Posted on 16 oktober, 2024*

**Company Name** BioMérieux

**Location** Denmark

## Job Description

### Seeking a Technical Expert with a Passion for Innovation!

Are you customer orientated, quality conscious and ready to take your technical expertise to the next level? We're looking for a talented individual to join our dynamic team, where you'll have the chance to work with advanced systems and equipment used in both clinical and industrial settings. This role is ideal for someone who thrives in a regulated environment, has a keen eye for detail, and excels at problem-solving.

## What You'll Do

- Customer support: Traveling to customer sites to deliver outstanding support. You will collaborate and be supported by the Planner and Scheduler, when planning and booking customer visits.
- Instrument Calibration & Maintenance: Ensure our sophisticated machines operate at their best, both in clinical and industrial environments.
- Troubleshooting: Diagnose and resolve issues to keep our high-tech instruments running smoothly.
- Technical Documentation: Follow guidelines and document processes in compliance with industry regulations.
- Stock level: Keep updated on spare parts.
- Collaborate: With Sales, in-House and Application teams, to report customer requests, questions and suggestions to responsible departments.
- Weekend support: On-call and remote connection support. Occasionally if agreed upon.

## Who You Are

- A technical expert with a solid background in engineering, preferably a degree or equivalent in a technical field.

- Awareness of operation in laboratory circumstances is an advantage.
- An understanding of IT connectivity and software, as our technology is becoming more and more complex, is an advantage.
- Good knowledge of operating systems, E.g. Windows 10 and virtual servers.
- Hands-on and resourceful, with strong troubleshooting skills.
- A team player with good communication skills who enjoys collaborating closely with colleagues.
- Fluent in Danish or fluent in Swedish with a good understanding of Danish. Good English. An ability to communicate in "Scandinavian".
- Situated in Denmark or in the Southern part of Sweden.
- For this position driver's license (B) is mandatory.

## Why You'll Love Working with Us

- **Innovative Technology:** Get hands-on experience with cutting-edge technology such as blood culture monitoring systems, sophisticated robotics, and sequencing tools.
- **Onboarding Support:** Start your journey with an in-depth training program at our headquarters in Lyon, followed by a collaborative training period alongside experienced colleagues.
- **Supportive Team Environment:** Work in a tight-knit team with a high spirit of collaboration, where your ideas and growth are valued.

## Preferred Qualifications

- Technical degree or background in engineering.
- Experience or interest in IT integration and software systems.
- Possibility to travel within Denmark, as well as in the Nordic countries when needed, is a must.

### *Are You Ready to Shape the Future of Medical and Industrial Technology?*

We're looking for someone who's not just skilled with a screwdriver but also has a understanding of the IT and software aspects that make devices function in complex environments. If you have the right technical foundation and a passion for continuous learning, we'd love to meet you!

Apply today and take the first step towards a career that blends high-tech innovation with real-world impact.

[VITEK® MS - System principle - YouTube](#)

[US | BACT/ALERT® VIRTUO® \(youtube.com\)](#)

[VITEK® 2 Compact - System principle \(youtube.com\)](#)

[TEMPO® - Microbial enumeration in food products - How it works? \(youtube.com\)](#)

In this recruitment BioMérieux is collaborating with Moveup Consulting. For questions regarding the position, please contact recruitment consultant Annie Sjölund 0733-602984

Please send your application in the form of a CV and a cover letter via email to [annie.sjolund@moveup.se](mailto:annie.sjolund@moveup.se)

*By submitting your application, you also consent to us storing your personal data, including your CV and cover letter, and you agree that we have the right to share this information with third parties (our client). You can withdraw your consent at any time.*

## Om företag

About Biomerieux

A world leader in the field of in vitro diagnostics for over 55 years, bioMérieux provides diagnostic solutions that detect disease and contamination to improve patient health and ensure consumer safety.

In North America we have more than 5,000 team members across 12 sites or subsidiaries, including Salt Lake City based BioFire Diagnostics. We believe in the power of diagnostics and bioMérieux sponsors public health initiatives and partnerships to address antimicrobial resistance, sepsis awareness, food safety, and consumer health across the globe. Come be a part of our mission to help save lives.

Joining bioMérieux, is choosing to join an innovative company with a long-term vision, committed to the service of public health and carried out with a humanistic corporate culture. Our Group offers numerous possibilities: so come and join the 13,000 bioMérieux team members who already identify with these values!

bioMérieux is an Equal Opportunity, Affirmative Action Employer. M/F/Vet/Disability/Sexual Orientation/Gender Identity/GINA.

[Please visit us to find out more](#)

**Consultant Name** Annie Sjölund

**Consultant Number** 0733-602984

**Consultant Email** [annie.sjolund@moveup.se](mailto:annie.sjolund@moveup.se)

**Consultant LinkedIn** <https://www.linkedin.com/in/annie-sj%C3%B6lund-8997048a/>